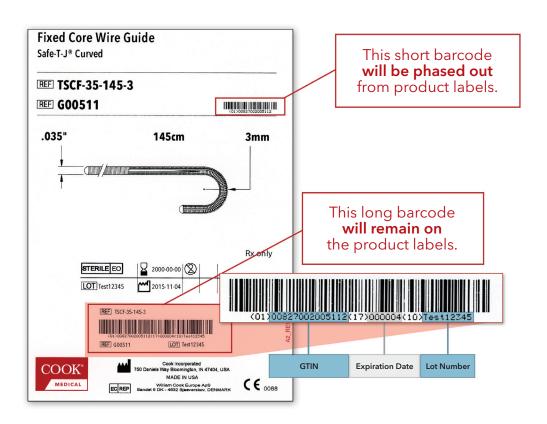


IMPORTANT NOTICE: A change to the barcodes on Cook's product labels

In April 2016, Cook Medical will begin phasing out one of the two barcodes on our product labels. Currently our labels have two barcodes: a short barcode near the top of the product labels and a long barcode near the bottom of the product labels.

The long barcode contains the product's GS1 Global Trade Item Number (GTIN), lot number, and expiration date. Because the short barcode contains the GTIN that is also contained in the long barcode, we are removing the short barcode from our product labels. Removing the short barcode will make our product labels simpler and will eliminate redundant information.

If you have any questions, you can contact our Shared Service Center at sharedservices@cookmedical.com or 1.800.457.4500.





Common Questions

Answers to your questions about the change to the barcodes on Cook Medical's product labels

What will change on Cook's product labels?

Our product labels currently have two barcodes, a short barcode near the top of the product labels and a long barcode near the bottom of the product labels. We will remove the short barcode on our product labels.

When will the change occur?

In April 2016, Cook will begin phasing out the short barcodes currently on our labels. After this date, you may continue to see short barcodes on product labels that were printed before April 2016 and on product labels from Cook facilities that have not yet stopped printing short barcodes. Eventually, all Cook facilities will no longer print short barcodes on Cook's product labels.

Why are we removing the short barcode from our product labels?

The long barcode contains the information in the short barcode. By removing the short barcode, we will eliminate redundancies and simplify our product labels.

Whom do you contact if you need help?

- Contact your software provider if you have these problems:
 - The scanner cannot read the long barcode.
 - The software cannot separate the data in the barcode into the GTIN, the lot number, and the expiration date.
 - Contact Cook's Shared Service Center at sharedservices@cookmedical.com or 1.800.457.4500 if you have this problem:
 - The scanner reads the long barcode, but the data is either missing or does not load into your software system.

What information is in our long barcode?

