

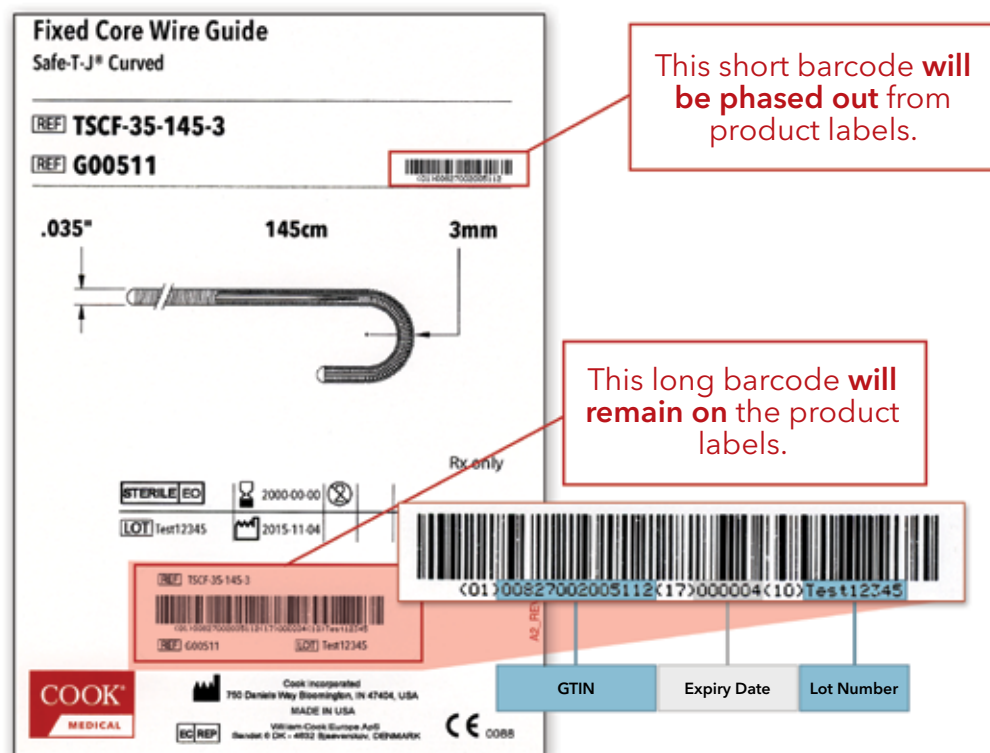


IMPORTANT NOTICE: A change to the barcodes on Cook's product labels

In April 2016, Cook Medical will begin phasing out one of the two barcodes on our product labels. Currently our labels have two barcodes: a short barcode near the top of the product labels and a long barcode near the bottom of the product labels.

The long barcode contains the product's GS1 Global Trade Item Number (GTIN), lot number and expiry date. Because the short barcode contains the GTIN that is also contained in the long barcode, we are removing the short barcode from our product labels. Removing the short barcode will make our product labels simpler and will eliminate redundant information.

If you have any questions, you can contact our Shared Service Centre at cau.custserv@cookmedical.com or +61 738411188





Common Questions

Answers to your questions regarding changes to the barcodes on Cook Medical's product labels.

What will change on Cook's product labels?

Our product labels currently have two barcodes, a short barcode near the top of the product label, and a long barcode near the bottom of the product label. We will remove the short barcode on our product labels.

When will the change occur?

In April 2016, Cook will begin phasing out the short barcodes currently on our labels. After this date, you may continue to see short barcodes on product labels that were printed before April 2016, and on product labels from Cook facilities that have not yet stopped printing short barcodes. Eventually, all Cook facilities will no longer print short barcodes on Cook's product labels.

Why are we removing the short barcode from our product labels?

The information contained in the short barcode is also present in the long barcode. By removing the short barcode, we will eliminate redundancies and simplify our product labels.

Whom do you contact if you need help?

- Contact your software provider if you have these problems:
 - The scanner cannot read the long barcode.
 - The software cannot separate the data in the barcode into the GTIN, the lot number and the expiry date.
- Contact Cook's Shared Service Centre at cau.custserv@cookmedical.com or +61 738411188 if you have this problem:
 - The scanner reads the long barcode, but the data is either missing or does not load into your software system.

What information is in our long barcode?

